

BLOOM COUTURE RENTAL POLICIES

Effective 6/1/2026

Our products are made with the highest quality silk florals and sourced from around the world.

Bloom Couture Rental products are made with specially-sourced silk, 3D printed, luxurious florals that look and feel real. They are not made with Hobby Lobby or Amazon florals. They are not made with fresh florals, but are made of specially sourced real-touch florists the same ones high-end designers use in hotels and luxury homes.

Colors and Customization:

Our products are based on several color collections. Our Avery is a white floral base with accents of pastels (pink/peach). Our Garden is a greenery base that can be accented with Ivory and White (Ivory Garden), or Blue (Blue Garden) at no additional cost. Any other additions may incur customization fees. We have a broad inventory of popular accent colors that can be added to any of our collections for a nominal fee. Completely custom orders are priced beginning at a 20% markup and limited, please inquire for details.

Please email to discuss customization as fees may apply. If we don't offer your colors or you prefer fresh accents, we can discuss adding fresh flowers. Please inquire for details as labor fees may apply.

We offer a complimentary design/discovery call ahead of reservation. We also are happy to schedule one final call 30 days ahead of event to confirm all details. Additional design calls are available at \$100/ hour.

If customization fee is included, we can offer one mock up approximately 5 days prior to the event. We will show you a photo of the colors, and will do our best to make any requested modifications if we have the availability in our inventory. Photos will be sent to the email on file for review.

We have several trusted floral partners that we can offer fresh personal florals (boutonnieres, corsages and bouquets), this allows for coordination between all florals. We do offer silk bouquets, either for rental or we can provide a custom price to create a keepsake bridal bouquet.

Our products are designed to be relocated from the ceremony to the reception. Our products are designed for specific purposes. Our large aisle flowers cannot be repurposed on tables as centerpieces due to their shape, but all they can be used on a floor around tables or around a stage. Our smaller tablelay centerpieces can be used in low-traffic areas, and can be repurposed to tables as centerpieces.

Delivery/set up/breakdown fees:

We deliver for free within 20 miles of Warrenton, VA for our preferred venues. We offer delivery within Northern Virginia/Fredricksburg/Leesburg for an additional fee of \$150-250. Please email for rates for other locations outside Northern Virginia.

Minimum rental amounts do apply of \$2000 for a Friday/Saturday/Sunday. We set up all products and ensure they look perfect. All deliveries include one location setup. If you would

like to move the arch and/or florals to another location (for the reception), we charge a minimum of an additional \$150.***Guests, Venue Staff, Wedding Party and Photographers/ Other Vendors may not move our products for any reason without our permission***

Pick-up is free the same day until 8 pm, then the following costs apply:

Until 9 pm \$100

Until/At 10 pm \$250

At 11 pm \$350

Pick up times are firm, as our team has a schedule to maintain. If your event runs later than the scheduled pickup time, our team reserves the right to begin breakdown even if guests are still present.

There is a flat \$100 pick up fee for the next (business) day if the venue's policies will allow and it is not rented for another event. If you would like to use our florals again the day after, another fee will be applied. We do not offer self-serve pick-up or return due to the fragile nature of our rentals with few exceptions (such as our wooden cross). We do not ship our rentals.

We offer a discount on weekday rentals, inquire for details. We also can offer a discount on daytime rentals for events ending before 2pm, releasing our rental for another event that evening, please email to inquire.

What is the payment policy?

Once all rentals and add-ons are agreed upon, you can check out via our online store, in most cases a custom listing will be created for you. Please be sure to complete the reservation form. Payment in full is required to reserve your rental (we offer installment payments via shop pay.) A 50% refund is available for cancellations more than 90 days out, you must notify us in writing to cancel at least 90 days from the event date. Payment for delivery and pick up fees, fresh florals and other add-ons must be made at least 7 days before your event. We will contact you and go over final delivery and installation and customization requests. A final invoice will be issued at that point. If your event is rescheduled, we will move your reservation with no fee if the new date is available. If it is not available, the 50% cancellation policy will apply.

Weather Policy *IMPORTANT*

Our florals are not designed to withstand heavy rain or intense wind, therefore we suggest only renting them if you have an alternate location for outdoor events indoors or have a tent with sides and covering available. We reserve the right to cancel reservations in the case of bad weather with no refunds offered if appropriate covering is not available. We will set up in a light rain or mist, with plastic sheeting to protect the products until 10 minutes before the ceremony. Our products are weighted to withstand light winds, but may not be safe in severe storms, therefore we again reserve the right to cancel any reservations without proper rain and wind protection. Our policy is to abide by any safety requirements of the venue.

Damage Policy.

We inspect all items upon pick up. Bloom Couture is not responsible for any damage caused by guests of the renters', such as spills or stains, or dismantled florals, any such damage will

be billed according to replacement costs. Any missing rentals will be billed at full replacement cost plus 10% labor fee.

Wait List Policy

If the product you wish to rent is already booked you can fill out our wait list form in case of cancellations. Also, please follow our Instagram account where we share all our new products, we are happy to switch existing rentals to new products when possible.

Venue Walkthrough

For rental packages, we will attend the portion of your walkthrough relating to the product setup and breakdown if our schedule allows and it is within our free delivery area. Please provide as much notice as possible, travel fees may apply to other locations.

Product Preview

Appointments are available at our Warrenton Design Studio. Please inquire for details.

Have other questions? Please email sales@bloomcouturerentals.com!