

BLOOM COUTURE RENTAL POLICIES

Our products are made with the highest quality silk florals and sourced from around the world.

Bloom Couture Rental products are made with specially sourced silk, 3D printed, luxurious florals that look and feel real. They are not made with Hobby Lobby or Amazon florals. They are not made with fresh florals, though we can accent with fresh florals for an additional fee.

We offer package discounts with our larger rentals (arches, arbors, pillars), please email for details.

Customization with wedding colors or fresh flowers:

We can customize our products for your event, please email to discuss customization. If we don't offer your colors or you prefer fresh, you can order extra flowers from your florist or from us, and we will add them during the installation/set up, please inquire for details.

We will add fresh florals to our Aisle Florals. These will be fresh, white/ivory roses unless otherwise specified, we will provide you a custom price for this cost as an add-on. Fresh Hydrangeas are also available as an add-on cost for centerpieces, please inquire for details.

Our products are designed for specific purposes. Not all of our aisle flowers can be repurposed on tables as centerpieces due to their shape, but all they can be used on a floor around tables or around a stage.

Delivery/set up/breakdown fees:

We deliver for free within 20 miles of Warrenton, VA for our preferred venues. We offer delivery within Northern Virginia/Fredricksburg/Leesburg for an additional \$100. Please email for rates for other locations outside Northern Virginia. Minimum rental amounts do apply. We set up all products and ensure they look perfect. All deliveries include one location setup. If you would like to move the arch and/or florals to another location (for the reception), we charge a minimum of an additional \$150.***Guests, Venue Staff, Wedding Party and Photographers/ Other Vendors may not move our products for any reason without our permission***

Pick-up is free the same day until 8 pm, then the following costs apply:

After 9 pm \$100

After 10 pm \$200

After 11 pm \$250

After midnight, not available.

There is not a charge for pick up the next (business) day if the venue's policies will allow and it is not rented for another event. We do not offer self-serve pick-up or return due to the fragile nature of our rentals. We do not ship our rentals.

We offer a discount on weekday rentals, inquire for details. We also can offer a discount on daytime rentals for events ending before 2pm, releasing our rental for another event that evening, please email to inquire.

What is the payment policy?

Once all rentals and add-ons are agreed upon, you can check out via our online store, in most cases a custom listing will be created for you. Please be sure to complete the reservation form. Payment in full is required to reserve your rental (we offer installment payments via shop pay.) A 50% refund is available for cancellations more than 90 days out, you must notify us in writing to cancel at least 90 days from the event date. Payment for delivery and pick up fees, fresh florals and other add-ons must be made at least 7 days before your event. We will contact you and go over final delivery and installation and customization requests. A final invoice will be issued at that point. If your event is rescheduled, we will move your reservation with no fee if the new date is available. If it is not available, the 50% cancellation policy will apply.

Weather Policy *IMPORTANT*

Our florals are not designed to withstand heavy rain or intense wind, therefore we suggest only renting them if you have an alternate location for outdoor events indoors or have a tent with sides and covering available. We reserve the right to cancel reservations in the case of bad weather with no refunds offered if appropriate covering is not available. We will set up in a light rain or mist, with plastic sheeting to protect the products until 10 minutes before the ceremony. Our products are weighted to withstand light winds, but may not be safe in severe storms, therefore we again reserve the right to cancel any reservations without proper rain and wind protection.

Damage Policy.

We inspect all items upon pick up. Bloom Couture is not responsible for any damage caused by guests of the renters', such as spills or stains, or dismantled florals, any such damage will be billed according to replacement costs.

Wait List Policy

If the product you wish to rent is already booked you can fill out our wait list form in case of cancellations. Also, please subscribe to our emails, as we may release a new rental that you might be interested in, we email them to ensure first come first serve.

Referral Incentive

If you are a current customer we will reward you with 15% off your booking for each referral (refund processed at final invoice). If you are a former customer, we send a very nice thank-you gift as well as a coupon toward another future booking as a thank you for referring us.

Venue Walkthrough

I am happy to attend the portion of your walkthrough relating to the product setup and breakdown, please provide as much notice as possible.

Product Preview

Please inquire if you can view the products before another event. Only two people may attend, without pets or children, and again this is available on a case-by-case basis and is only for large structure rentals. Please inquire for details.

Have other questions? Please email sales@bloomcouturerentals.com!